



Refund Policy – Editing & English Co.

Eligibility for Refunds

- Refunds are considered on a case-by-case basis.
- If work has **not yet started**, a full refund may be issued.
- If work has **partially begun**, a partial refund may be offered based on completed work.

Non-Refundable Services

- Completed editing services are non-refundable, as time and expertise have been provided.
- Rush service fees are non-refundable once work has begun.

Payment Disputes

- Clients are expected to communicate concerns with us directly before initiating a payment dispute.